

## Urban Trail LLC

### U.S. Rebate Terms and Conditions

#### **Instant Savings Conditions:**

Instant savings are available for U.S. end-user customers who purchase a new eligible product/model during the promotion period from the Urban Trail Bicycles online store or from a participating Urban Trail LLC authorized channel partner. Instant savings eligible products and models, unless otherwise noted.

Customers who purchase an eligible product from Urban Trail Bicycles will receive the applicable instant savings which will be reflected in the final purchase price. Participating Urban Trail authorized channel partners may provide end-user customers who purchase an eligible product with up to the applicable instant savings amount at the time of sale. No instant savings are available for remanufactured products. Applicable tax, if any, is the sole responsibility of the end-user customer. Urban Trail LLC may amend these instant savings terms and conditions from time to time. Instant savings are limited time offers and are available only while supplies last. Void where prohibited or restricted by law.

#### **Rebate or Back-end Rebate Conditions:**

Rebates (also called Back-end rebates) are available for U.S. end-user customers who purchase a new eligible product/model (unless otherwise noted) during the promotion period from a participating Urban Trail Bicycles authorized channel partner or from the Urban Trail Bicycles online store. Instant savings eligible products and models (unless otherwise noted). In general, claims must be submitted within 30 days from the date product was purchased, unless otherwise stated. In addition, unless otherwise stated, transactions directly with Urban Trail Bicycles and its channel partners indicate a satisfactory purchase and are not eligible for product return.

End-user customers must submit a rebate request online at [support@urbantrailbicycles.com](mailto:support@urbantrailbicycles.com) end-user customer contact information, purchase information (purchased from, purchase date), and copy of receipt of bicycle shop purchase

All rebate claims are subject to Urban Trail LLC final review and approval. Rebate claims must be submitted within 30 days of purchase of the new Urban Trail Bicycles eligible products. End-user customers should keep copies of all rebate submission documents; all documents submitted to Urban Trail LLC become the property of Urban Trail LLC and will not be returned. Urban Trail LLC retains the right to request additional information when processing a rebate submission request. Urban Trail LLC is not responsible for lost, late, missing, or illegible rebate submissions, or misdirected submissions. If a rebate submission is incomplete or fails to meet any of the rebate terms and conditions, no rebate will be issued. In order to accept the rebate, the end user consents to a satisfactory transaction and is no longer eligible for a product return. For questions on a rebate submission, email questions to [support@urbantrailbicycles.com](mailto:support@urbantrailbicycles.com). Applicable tax, if any, is the sole responsibility of the end-user customer.

End-user customer must acknowledge and accept the current terms and conditions at the time a rebate claim is submitted. This offer is valid while supplies last. Unless otherwise expressly stated in writing, this offer is not combinable with any other mail-in (i.e. back-end) discounts or special pricing provided by or made available by Urban Trail LLC. Void where prohibited or restricted by law. Void where prohibited or restricted by law.

#### **Additional Rebate Conditions**

Only purchases by U.S. end-user customers with a valid U.S. mailing address are eligible; Urban Trail LLC channel partners, resellers, agents, dealers, distributors, e-tailers and retailers are not eligible. Rebate checks are payable in U.S. Visa \$50 Gift Debit Cards and are mailed directly to end-user customers. Allow 6-8 weeks for delivery of rebate check.

Unless Urban Trail LLC provides otherwise in writing, back-end rebates are not combinable with special pricing (defined as 20% less than Urban Trail Bicycles published estimated retail price), or any other rebate offer. Only one rebate for each product purchased is eligible.

All rebate claims are subject to Urban Trail LLC final review and approval. End-user customers should keep copies of all rebate submission documents; all documents submitted to Urban Trail LLC become the property of Urban Trail LLC and will not be returned. Urban Trail LLC retains the right to request additional information when processing a rebate submission request. Urban Trail LLC is not responsible for lost, late, missing, or illegible rebate submissions, or misdirected

submissions. If a rebate submission is incomplete or fails to meet any of the rebate terms and conditions, no rebate will be issued. In order to accept the rebate, a rebate check must be cashed or deposited no later than the date stated on the check. Applicable tax, if any, is the sole responsibility of the end-user customer.

Rebates on leased products are conditional upon complete performance of all lease conditions. Rebates for public sector sales are processed as automatic price reductions through the Urban Trail LLC channel partner at the time of purchase.

Urban Trail LLC may amend the back-end rebate, Trade-In rebate, Urban Trail Bicycles Customer Rebate or general rebate conditions from time to time; end-user customer must acknowledge and accept the current terms and conditions at the time a rebate claim is submitted. This is a limited time offer; offer valid only while supplies last. Void where prohibited or restricted by law.

Copyright © 2017 Urban Trail LLC. All rights reserved. Updated January 2017.